# POWER WORKS
## REPAIR/PM FORM
www.radio-accessories.com

### RADIO RETURN ADDRESS
Name: 
Company: 
Address: 
City, State, Zip: 
Phone: 
Email: 

### PAYMENT INFORMATION
PO#: ____________________________________________
Charge: Visa [ ] Mastercard [ ]
Card#: ____________________________________________
Exp Date: _______ 3 digit CVV2 [ ]
Signature: __________________________________________
Check Enclosed ________________________________________

### BILLING ADDRESS
(if different)
Name: 
Company: 
Address: 
City, State, Zip: 
Phone: 

### RADIO INFORMATION
MODEL: ____________________________________________
SERIAL NUMBER: ________________________________
WARRANTY REPAIR? YES [ ] NO [ ]
*Warranty repair is $45 processing fee and requires copy of
original invoice
PURCHASE DATE ________________________________
PREVENTATIVE MAINTENANCE (PM)? YES [ ]

### DESCRIBE PROBLEM IN DETAIL:

### ACCESSORIES INCLUDED
1. 
2. 
3. 

**PLEASE SEND REPAIR FORM WITH RADIO; ONE FORM FOR EACH RADIO**

Authorized by __________________________ Date ____________

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Power Works  
1610 Lawrence Rd  
Danville, CA 94506  
888-567-7234  
repairs@radio-accessories.com
Box full of broken radios? Or perhaps; the only radio you have to get your job done is letting you down? Let Power Works get your radios back in tip top shape with our fast, reliable and economical flat rate repair service. **Need routine maintenance only? See our PM Service details on page 3**

Our radio service techs will bring your out of warranty radio(s) back to life with a full assessment, repair/replace needed parts, tune, align and bench test all for one low rate of $175. (Cost of parts not included in flat rate)

We only use OEM, original replacement parts

Follow these simple steps:

- **Fill out Power Works repair/pm form completely, one for each radio**

- **Ship radios, insured method recommended; to our facility located at:**
Powers Works Repair Service 1610 Lawrence Rd Danville, CA 94506 (It is best if you do not include accessories such as antennas, batteries with your radios)

- **You will get an email confirmation when we receive your package**

- **Once the repairs/pm are complete, an Invoice will be drawn up including flat rate, any necessary parts & return shipping fees. Payment is due at this time unless terms, PO or other arrangements have been made**

- **You will receive notification of return shipment via email** (Radios beyond economical repair will cost $79 bench test fee and will be returned)
Is your radio behaving badly? Maybe it’s time to consider some TLC for your most trusted and reliable piece of equipment. We call it Power Works PM Service, preventative maintenance; it’s an affordable solution so you can rest assured that your radio is in “let’s get to work” condition.

Our radio service techs will bring your radio back to good behavior with a full physical inspection, outer cleaning, TX & RX deviation, sensitivity and power assessment and adjustment and a full read of your radio to ensure communication. All this for a low flat rate of $69. (PM Service does not include opening and inspection of the inside of your radio)

If any issues, broken or failed parts are found, we will contact you to go over the results of your PM and to determine if you would like further repair work done.

Follow these simple steps:

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- Ship radios, insured method recommended; to our facility located at:
  Power Works Repair Service
  1610 Lawrence Rd
  Danville, CA 94506
  (It is best if you do not include accessories such as antennas, batteries with your radios)
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- Once the repairs/pm are complete, an Invoice will be drawn up including flat rate, any necessary parts & return shipping fees. Payment is due at this time unless terms, PO or other arrangements have been made
- You will receive notification of return shipment via email