# POWER WORKS
## REPAIR/PM FORM
www.radio-accessories.com

### RADIO RETURN ADDRESS
Name:
Company:
Address:
City, State, Zip:
Phone:
Email:

### BILLING ADDRESS
(IF DIFFERENT)
Name:
Company:
Address:
City, State, Zip:
Phone:

### PAYMENT INFORMATION
PO#:
Charge: Visa  [ ] Mastercard  [ ]
Card#: [ ]
Exp Date: [ ] 3 digit CVV2  [ ]
Signature: ________________________________
Check Enclosed ________________________________

### RADIO INFORMATION
MODEL ________________________________
SERIAL NUMBER ________________________________
WARRANTY REPAIR? YES [ ] NO [ ]
*Warranty repair is $45 processing fee and requires copy of original invoice
PURCHASE DATE ________________________________
PREVENTATIVE MAINTENANCE (PM)? YES [ ]

### DESCRIBE PROBLEM IN DETAIL:

### ACCESSORIES INCLUDED
1.
2.
3.

PLEASE SEND REPAIR FORM WITH RADIO; ONE FORM FOR EACH RADIO

Authorized by __________________________ Date __________________________

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Power Works
21535 Junebug Rd
Grass Valley CA 95949
888-567-7234
repairs@radio-accessories.com
Box full of broken radios? Or perhaps; the only radio you have to get your job done is letting you down? Let Power Works get your radios back in tip top shape with our fast, reliable and economical flat rate repair service. Need routine maintenance only? See our PM Service details on page 3 (GPH/DPH Only)

Our radio service techs will bring your out of warranty radio(s) back to life with a full assessment, repair/ replace needed parts, tune, align and bench test all for one low rate.

- **GPH/DPH, GMH/DMH**: $175 plus parts
- **KNG Portable**: $315 including parts
- **KNG Mobile**: $455 including parts
- **KNG Remote Head (KAA0660)**: $195 including parts

We only use OEM, original replacement parts

- Fill out Power Works repair/pm form completely, one for each radio

- Ship radios, insured method recommended; to our facility located at:
  
  Power Works Repair Service
  
  21535 Junebug Rd
  
  Grass Valley, CA 95945
  
  (It is best if you do not include accessories such as antennas, batteries with your radios)

- You will get an email confirmation when we receive your package

- Once the repairs/pm are complete, an Invoice will be drawn up including flat rate, any necessary parts & return shipping fees. Payment is due at this time unless terms, PO or other arrangements have been made

- You will receive notification of return shipment via email
  
  (Radios beyond economical repair will cost $79 bench test fee and will be returned)
Preventative Maintenance

*** GPH/DPH Only ***

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888-567-7234

Is your radio behaving badly? Maybe it’s time to consider some TLC for your most trusted and reliable piece of equipment. We call it Power Works PM Service, preventative maintenance; it’s an affordable solution so you can rest assured that your radio is in “let’s get to work” condition.

Our radio service techs will bring your radio back to good behavior with a full physical inspection, outer cleaning, TX & RX deviation, sensitivity and power assessment and adjustment and a full read of your radio to ensure communication. All this for a low flat rate of $69. (PM Service does not include opening and inspection of the inside of your radio)

If any issues, broken or failed parts are found, we will contact you to go over the results of your PM and to determine if you would like further repair work done.

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